What happens when I make a DukeReach report?

DukeReach staff will follow up shortly as needed, depending on the nature of the report. (Please call instead of emailing, in a crisis!)

1. Calling the reporter for more information
2. Connecting with student services who can assist in triage

DR staff will connect with Student Affairs in the student's school

Concern for harm to others

Sexual Misconduct

A graduate/professional student

DR staff will contact DUPD, provide consultation, and follow up via Behavioral Assessment Team triage

Concern for a student in distress

DR staff will contact the reporter and student(s) involved and advise follow-up (including CAPS/ED evaluation as necessary)

Accommodations (whether housing or academic)

Physical health concerns

Wellness check (non-urgent)

DR staff will work with Student Health to coordinate support

DukeReach will work with Housing staff to make contact with the student to ensure health and safety, and assess the situation to determine whether long-term follow-up is appropriate

DR staff will connect with the student’s academic dean

Housing-related concerns (like a roommate disagreement)

DR staff will coordinate with Housing to provide support and assistance

What does the report involve?

Email dukereach@duke.edu

Phone Call 919-681-2455

DukeReach Website
Sometimes other offices (like the Student Disability Access Office) are better positioned to follow up on reports that come to DukeReach. In these cases, DukeReach refers to the affiliated office and participates in ongoing follow-up only as necessary. In other cases...

If a student will benefit from ongoing support, a DukeReach Case Manager will meet with the student and offer comprehensive assistance in navigating support services.

Ongoing case management support can include...

- Assistance in locating mental or physical health resources
- Support in navigating return from a Leave of Absence
- Support for managing major life events and transitions
- Resource assistance and coordination during and after hospitalization
- Resource support for managing disordered eating behaviors or substance use
- Assistance in navigating family or adjustment issues

Case Managers confer on an ongoing basis with students' academic deans, Housing staff, and others, to ensure that students in distress are receiving the consistent support they need.

Also!