2020-2021 FIRST-YEAR Dining Plan Contract (East Campus)
Duke University requires all first-year undergraduate students residing on East Campus participate in the First-Year Dining Plan.

TERMS & CONDITIONS:
• This contract is between the individual (a first-year student living on East Campus) named below (the participant) and Duke Dining.
• The period of this contract shall be for the semester(s) indicated below. Fall semester contracts are automatically renewed for the spring.
• The participant will be billed prior to each semester (fall and spring) for the selected Dining Plan and a $25.00 Dining fee through the University Bursar.
• Food Points will be allocated each semester. Although unused fall Food Points will remain in the account for use during the spring semester, spring semester plans must be purchased in full. Cancellation of the spring plan will result in forfeiture of any unused fall Food Points. Spring semester Food Points will not be available before spring semester begins.
• The participant may add up to $1,500.00 in additional Food Points per semester (in increments of $25.00) to the selected dining plan during the term of the contract. These additional Food Points are charged to the participant's Bursar account and will be subject to the Refund Policy.
• The participant will have access to Food Points from August 3, 2020 through 11:59pm on May 9, 2021.
• Duke Dining Administration can change the terms & conditions of this contract with 30 days' notice.

BASIC INFORMATION:
• The First-Year Dining Plan is non-transferable, either in part or whole.
• The participant must present his/her DukeCard to the cashier at the time of purchase.
• Account statements can be accessed online at dukecard.duke.edu. You can view detailed information for the current period and statements for the past six months. Questions concerning transaction records or the status of an account should be referred to the DukeCard Office.
• The participant should immediately go online and suspend their card to protect them from unauthorized use if they have misplaced their card or if their card number has been compromised. Duke Dining will not assume responsibility for unauthorized transactions.
• Duke Dining, a department of Student Affairs reserves the right to determine menus, prices, hours, days of operation, and other operational practices for all Duke Dining affiliated facilities.
• The participant can pay for a guest(s) only when all parties are present at the time of purchase by the allotted guest swipes given per semester.
• Misuse of the Dining Plan is subject to the provisions of the Duke University Judicial Code.

BOARD PLAN:
• The Board Plan includes 14 all-you-care-to-eat meals each week at Marketplace. Breakfast and dinner are available Monday through Friday (10 total meals), and brunch and dinner are available on Saturday and Sunday (4 total meals). See the chart below for specific service dates.
• After leaving the facility, a participant cannot re-enter during the same meal period.
• The Board Plan includes four guest meal passes per semester.

DINING PLAN CHANGES:
• A participant requesting a Dining Plan change on religious or medical grounds will be referred to the Student Disability Access Office (SDAO) who will then make a recommendation to the Duke Dining Administrative Office. Based on this recommendation and further research, the Duke Dining Administrative Office will make the final decision. All decisions are final.

REFUND POLICY:
• Duke University does not provide refunds for unused Food Points or Board Plan meals.

CANCELLATION POLICY:
• A participant who withdraws from classes or takes a leave of absence (as certified by the Registrar, Residential Life, or an appropriate dean) should contact Duke Dining.
• For mid-semester removals, Duke Dining will credit the participant’s Bursar account with a prorated amount of Board Plan meals.

<table>
<thead>
<tr>
<th>BOARD PLAN SERVICE PERIODS</th>
<th>Last Meal Before Break</th>
<th>First Meal After Break</th>
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</thead>
<tbody>
<tr>
<td>First-Year Orientation</td>
<td>First Board Meal</td>
<td>Monday, August 10, 2020</td>
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<tr>
<td></td>
<td>Breakfast</td>
<td></td>
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<tr>
<td>Winter Break</td>
<td>Tuesday, November 24, 2020</td>
<td>Monday, January 18, 2021</td>
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<tr>
<td></td>
<td>Dinner</td>
<td></td>
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<tr>
<td>End of Academic Year</td>
<td>Sunday, May 2, 2021</td>
<td>Dinner</td>
</tr>
</tbody>
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First Year Dining Plan
$3,845
($3,021 board + $824 Food Points)
*Does not include $25 dining fee
*Does not include 7.5% NC sales tax surcharge