2020-2021 NON-RESIDENTIAL Dining Plan Contract

Duke University requires all undergraduate students residing on campus participate in a dining plan.

**TERMS & CONDITIONS:**

- This contract is between the individual (living off campus) named below (the participant) and Duke Dining.
- The participant may select one of the dining plans listed below (A, B, C, D, E, F or J).
- The period of this contract shall be for the semester(s) indicated below. Fall semester contracts are automatically renewed for the spring unless changed or cancelled during the Dining Plan Change Periods listed below.
- The participant will be billed prior to each semester (fall and spring) for the selected dining plan and a $25.00 Dining fee through the University Bursar.
- Food Points will be allocated each semester. Although unused fall Food Points will remain in the account for use during the spring semester, spring semester plans must be purchased in full. Cancellation of the spring plan will result in forfeiture of any unused fall Food Points. Spring semester Food Points will not be available before spring semester begins.
- The participant may add up to $1,500.00 in additional Food Points per semester (in increments of $25.00) to the selected dining plan during the term of the contract. These additional Food Points are charged to the participant’s Bursar account and will be subject to the Refund Policy.
- The participant will have access to the Food Points from August 3, 2020 through 11:59pm on May 9, 2021.
- Dining Administration can change the terms and conditions of this contract with 30 days’ notice.

**BASIC INFORMATION:**

- The selected dining plan is non-transferable, either in part or whole.
- The participant must present his/her DukeCard to the cashier at the time of purchase.
- Account statements can be accessed online at dukecard.duke.edu. You can view detailed information for the current period and statements for the past six months. Questions concerning transaction records or the status of an account should be referred to the DukeCard Office.

**Dining Plan Changes:**

- Recognized Change Period dates are listed in the table below.
- A participant requesting a Dining Plan change on religious or medical grounds will be referred to the Student Disability Access Office (SDAO) who will then make a recommendation to the Duke Dining Administration Office. Based on this recommendation and further research, the Duke Dining Administration Office will make the final decision.
- A participant requesting a change for any other reason must contact the Duke Dining Administration. All decisions are final.

**Refund Policy:**

- Duke University does not provide refunds for unused Food Points.

**Cancellation Policy:**

- A participant who withdraws from classes or takes a leave of absence (as certified by the Registrar, Residential Life, or an appropriate dean) should contact Duke Dining.
- Cancellation of the spring plan will result in forfeiture of any unused fall Food Points.

### Dining Plan Change Periods

<table>
<thead>
<tr>
<th>Selection/Change Period</th>
<th>Fall 2020</th>
<th>Spring 2021</th>
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<tbody>
<tr>
<td>April 13, 2020 (Mon) – July 24, 2020 (Fri)</td>
<td>October, 2020 – TBD</td>
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| Final Time for Changes | July 24, 2020 (Fri) at 11:59pm | TBD |
Dining plans will be taxed at the combined state and Durham county rate of 7.5% (6.75% for students at the Duke Marine Lab in Beaufort). Your spring semester bill from the Bursar’s office will have a “NC sales tax surcharge” in addition to your chosen plan.