FINDING a DOCTOR for Non-Students

All Duke Students’ basic health care needs are provided by the Duke Student Health Center. The annual Student Health Fee covers these services. This is the good news. Unfortunately, the Student Health Fee DOES NOT cover health care for a student's family.

Health care in the USA is very expensive and quite different from other countries! The US has a pay-for-services system. This means that an individual is responsible for one’s own health care costs. Without insurance, an office visit to see a doctor for a minor illness will cost around $200; a normal pregnancy and delivery will cost at least $20,000; an appendectomy with 2 nights in the hospital can cost at least $25,000. This is why you must purchase health insurance! Health Insurance is required for all J-1 and J-2 visa holders.

Health Insurance for Dependent Visa Holders
- F-2 dependents: Sign up for the Duke Student Health Insurance Family Plan
- J-2 dependents of Students: Required enrollment in the Duke Student Health Insurance Family Plan
- J-2 dependents of Duke Employees: Sign up for a Duke Employee Health Insurance Plan
- J-2 dependents of visitors who are not a Duke Employee: Required enrollment in the Garnett-Powers Insurance Plan
- H-4 visa holder: Sign up for a Duke Employee Health Insurance Plan

Duke Urgent Care
If you become ill (cold/flu) or have minor injuries (that are not life threatening), go to Duke Urgent Care – no appointment is necessary! Visiting an Urgent Care facility costs much less than visiting the Emergency Room, which will cost you at least $2000 - $3000. DO NOT go to the Emergency Room unless you have a REAL Emergency.

What services do Urgent Care facilities provide?
They provide diagnosis, treatment and management of urgent medical conditions and minor trauma when a patient's primary care physician is unavailable. If you do not drive, you will have to take a taxi or ask a friend to drive you. See our Taxi handout. For more information go to: http://www.dukehealth.org/services/urgent_care/locations

Durham Locations
- Duke Urgent Care Croasdaile 1901 Hillandale Road, Durham 27705. 919.383.4355 Hours: Everyday 8am- 8pm
- Duke Urgent Care South 5716 Fayetteville Road, Durham 27713. 919.572.1868 Hours: Everyday 7am- 10pm

Chapel Hill Location
- FastMed Urgent Care of Chapel Hill 1407 E. Franklin Street, Chapel Hill 27514. 919.913.0996 Hours: Monday-Friday 8am–8pm | Saturday and Sunday 8am–4pm

How to find a doctor for you or your family?
It may take several weeks or more to see a doctor for the first time. It is wise to schedule a basic checkup for you, your spouse and/or children with a doctor soon after you arrive to Durham.

1. Call the Patient Referral Center at 919.416.3853
2. Ask for Basic/General Check-up appointment. Tell them you are new to the country and don’t have a primary care physician (doctor) yet. They will ask for your address and find a doctor who can take new patients.

For a List of all Duke Doctors & Clinics, go to: http://www.dukemedicine.org/find-doctors-physicians

Clinics affiliated with Duke University Medical Center (For both children and adults)
- Duke Primary Care Timberlyne 110 Timberhill Place, off of Weaver Dairy Road in Chapel Hill. 919.942.8500

Dental and Eye
Dental and regular eye check-ups are not included in many basic insurance policies. A visit to the dentist for cleaning will cost at least $150. A major dental problem will be much more costly. For information about dental care, see the International House handout, Finding a Dentist. An eye check-up will cost at least $80. In addition, patients must pay for prescription glasses. See the International House handout, Eye Exams, Glasses and Contact Lens.